

Free Consultation Services for Foreign Residents

Ashiya City Consultation Services for Foreign Residents

Consultation Service	Languages	Days	Hours	Address	Phone
City Hall Public Relations and International Exchange Section	English	Mon.–Fri.	9:00 a.m.– 5:00 p.m.	7-6 Seido-cho City Hall, North Wing 3rd floor	0797- 38-2008
	Spanish	Mon.–Fri.	9:00 a.m.– 3:30 p.m.		
	Chinese, Portuguese	Tue.	1:00– 4:00 p.m.		
Shio-Ashiya Exchange Center	English (Chinese, Spanish, and other languages require prior contact)	Mon., Tue, Thu., Fri., Sat., Sun.	9:00 a.m.– 5:30 p.m.	7-1 Kaiyo-cho	0797- 25-0511

National and Prefectural Consultation Services for Foreign Residents

Consultation Service	Type of Consultation	Languages	Days	Hours	Address	Phone
NGO Network for Foreigners' Assistance Kobe	Daily life Interpreter requests	Japanese, English, Chinese, Spanish, Portuguese, Vietnamese, Tagalog, Korean, Vietnamese, Indonesian, Thai, Nepali, Malay, Burmese, Khmer, French, German, Italian, Russian, Mongolian, Sinhalese, Hindi	Sat.-Sun.	9:00 a.m.– 5:00 p.m.	Catholic Kobe Chuo Church, 1- 28-7 Nakayamate- dori, Chuo-ku, Kobe	078- 232- 1290
		English, Spanish, Portuguese, Tagalog (*Reservations required for Chinese, Vietnamese and Russian)	Fri.	1:00– 8:00 p.m.		

Consultation Service	Type of Consultation	Languages	Days	Hours	Address	Phone
Kobe International Community Center	Daily life	English, Chinese	Mon.–Fri.	10:00 a.m.–12:00 p.m., 1:00-5:00 pm (Telephone service is available from 9:00 a.m.)	Asta Kunizuka 1 bankan South Building 4F, 5-3-1, Udezukacho, Nagata-ku, Kobe	078-742-8705
		Vietnamese	Mon., Wed.			
		Spanish	Tue., Thu.			
		Portuguese	Thu.			
		Korean	Fri.			
		Filipino	Wed.			
		Nepali	Mon.			
		Indonesian	Fri.			
		Thai	Tue.			
	Immigration /Visas	English, Chinese, Vietnamese, Spanish, Portuguese, Korean, Filipino, Nepali, Indonesian, Thai	1 st and 3 rd Wed., 2 nd Fri.	1:30 - 4:30 p.m.		
Hyogo International Association Information and Advisory Service Center	Daily life	Japanese	Mon.–Fri.	9:00 a.m.–5:00 p.m.	Kobe Crystal Tower 6F, 1-1-3 Higashi-Kawasaki-cho, Chuo-ku, Kobe	078-382-2052
		English	Mon., Tue., Wed., Thu.			
		Chinese	Mon., Wed., Thu., Fri.			
		Spanish	Mon.–Fri.			
		Portuguese	Mon., Tue., Thu., Fri.			
	Legal	Japanese, English, Chinese, Spanish, Portuguese (appointment required)	Mon.	1:00–3:00 p.m.		
	Immigration /Visas	Japanese, English, Chinese, Spanish, Portuguese (appointment required)	3 rd Thu.	1:30–4:30 p.m.		
	“Hoterasu” Japan Legal Support Center	Legal	English, Chinese, Korean, Spanish, Portuguese, Vietnamese, Tagalog, Nepali, Thai, Indonesian	Mon.–Fri.		

Consultation Service	Type of Consultation	Languages	Days	Hours	Address	Phone
Telephone Consultation Service for Foreign Workers	Labor issues /Job hunting	English	Mon.–Fri.	10:00 a.m.–12:00 p.m.,	0570-001701	
		Chinese			0570-001702	
		Portuguese			0570-001703	
		Spanish			0570-001704	
		Tagalog			0570-001-705	
		Vietnamese			0570-001-706	
		Burmese	Fri.	1:00–3:00 p.m.	0570-001-707	
		Nepali	Tue., Wed., Thu.		0570-001-708	
		Korean	Mon., Tue., Wed., Thu.		0570-001-709	
		Thai	Thu.		0570-001-712	
		Indonesian	Tue.		0570-001-715	
		Cambodian (Khmer)	Wed.		0570-001-716	
		Mongolian	Fri.		0570-001-718	
Multicultural Children's Center	Education	Japanese (Contact in advance for an interpreter to be arranged)	Mon.–Fri.	9:00 a.m.–5:00 p.m.	1-2 Niihama- cho, Ashiya City	0797-35-4537
Foreign-language Human Rights Hotline	Human rights	English, Chinese, Korean, Filipino, Portuguese, Vietnamese, Nepali, Spanish, Indonesian, Thai	Mon.–Fri.	9:00 a.m.–5:00 p.m.	0570-090911	
Helpline for Foreigners "Yorisoi Hotline"	Daily life	Japanese, English, Chinese, Korean, Spanish, Portuguese, Tagalog, Thai, Vietnamese, Nepali, Indonesian	Everyday*.	10:00 a.m. - 10:00 p.m.*	0120-279-338 *Available languages vary depending on the day of the week and time of day. For details, check the website https://www.since2011.net/yorisoi/n2/	