

Free Consultation Services for Foreign Residents

Ashiya City Consultation Services for Foreign Residents

Consultation Service	Languages	Days	Hours	Address	Phone
City Hall Public Relations and International Exchange Section	English	Mon.–Fri.	9:00 a.m.– 5:30 p.m.	7-6 Seido-cho City Hall, North Wing 3rd floor	0797- 38-2008
	Spanish	Mon.–Fri.	9:00 a.m.– 3:30 p.m.		
	Chinese, Vietnamese, Portuguese	Tue.	1:00 p.m.– 4:00 p.m.		
Shio-Ashiya Exchange Center	English (Chinese, Spanish, and other languages require prior contact)	Mon., Tue, Thu., Fri., Sat., Sun.	9:00 a.m.– 5:30 p.m.	7-1 Kaiyo-cho	0797- 25-0511

National and Prefectural Consultation Services for Foreign Residents

Consultation Service	Type of Consultation	Languages	Days	Hours	Address	Phone
NGO Network for Foreigners’ Assistance Kobe	Daily life Interpreter requests	English, Chinese, Spanish, Vietnamese, Portuguese	Sat.-Sun.	9:00 a.m.– 5:00 p.m.	Catholic Kobe Chuo Church, 1-28-7 Nakayamate- dori, Chuo-ku, Kobe	078- 232-1290
		English, Spanish, Tagalog	Fri.	10:00 a.m.– 8:00 p.m.		
		Portuguese	Fri.	1:00–8:00 p.m.		
Kobe International Community Center	Daily life	English, Chinese	Mon.–Fri.	10:00 a.m.– 12:00 p.m., 1:00 p.m.- 5:00 pm	Asta Kunizuka 1bankan South Building 4F, 5- 3-1, Udezukacho, Nagata-ku, Kobe	078- 742-8721
		Vietnamese	Mon., Wed.			
		Spanish	Tue., Thu.			
		Portuguese	Thu.			
		Korean	Fri.			
		Filipino	Wed.			
		Nepali	Mon.			
		Indonesian	Fri.			
		Thai	Tue.			
	Immigration /Visas	English, Chinese (Vietnamese, Spanish, Portuguese, Filipino require advance notice)	1st and 3rd Wed., 2 nd Fri.	1:30 - 4:30 p.m.		

As of April 1, 2025

Consultation Service	Type of Consultation	Languages	Days	Hours	Address		Phone
Hyogo International Association Information and Advisory Service Center	Daily life	English, Chinese	Mon., Wed., Thu., Fri.	9:00 a.m.–5:00 p.m.	Kobe Crystal Tower 6F, 1-1-3 Higashi-Kawasaki-cho, Chuo-ku, Kobe		078-382-2052
		Spanish	Mon.–Fri.				
		Portuguese	Mon., Tue., Thu., Fri.				
	Legal	English, Chinese, Spanish, Portuguese	Mon.	1:00–3:00 p.m.			
“Hoterasu” Japan Legal Support Center	Legal	English, Chinese, Korean, Spanish, Portuguese, Vietnamese, Tagalog, Nepali, Thai, Indonesian	Mon.–Fri.	9:00 a.m.–5:00 p.m.	0570-078377		
Telephone Consultation Service for Foreign Workers	Labor issues /Job hunting	English	Mon.–Fri.	10:00 a.m.–3:00 p.m.	0570-001701		
		Chinese			0570-001702		
		Portuguese			0570-001703		
		Spanish			0570-001704		
		Tagalog			0570-001705		
		Vietnamese			0570-001706		
		Burmese	Mon.		0570-001707		
		Nepali	Tue. Wed. Thu.		0570-001708		
		Korean	Thu. Fri.		0570-001709		
		Thai	Wed.		0570-001712		
		Indonesian			0570-001715		
		Cambodian (Khmer)			0570-001716		
		Mongolian	Fri.		0570-001718		
		Multicultural Children’s Center	Education		Japanese (Contact in advance for an interpreter to be arranged)	Mon.–Fri.	9:00 a.m.–5:00 p.m.
Foreign-language Human Rights Hotline	Human rights	English, Chinese, Korean, Filipino, Portuguese, Vietnamese, Nepali, Spanish, Indonesian, Thai	Mon.–Fri.	9:00 a.m.–5:00 p.m.	0570-090911		